

PO BOX 2229, GREAT FALLS, MT 59403-2229

Dear Resident:

Energy West Montana is committed to providing our customers with safe, reliable natural gas service. To meet this commitment, we will be proactively renewing early vintage natural gas main and services in your area this year. Our goal is to complete the work between May and September.

In late February/March, we will have an approved sewer locate-contractor, TruPipe, locate and mark sewer main and services, typically done with pink paint and/or markers. This is to ensure we know the location of your sewer service so we can avoid and protect it during our main and service replacement projects. Between May and August, you will see all other utility locate markings in your alley within 1-2 weeks of construction, and you may see crews working in nearby alleys prior to working in your alley. While the gas main is being replaced, portions of the alley may have to be temporarily closed 2 - 3 days and access will be limited in order to complete the work in a timely manner. Please plan with vehicles and alley access accordingly.

Natural gas service will be temporarily interrupted during the service line replacement and tie-over work. If you are not home, a door tag will be left with 24-hour contact information. Energy West personnel will light all appliances affected by the outage, including after normal business hours to make sure everything is working properly.

To minimize impact to residents and get everything done in a timely manner, Energy West will be teaming up with qualified contractors to perform main and service installations.

Some things to remember.....

- Sewer mains and service will be located in February/March. And you will see other utility locate markings (paint and flags) in your area prior to construction crews arriving.
- Energy West personnel and qualified contractors will renew vintage service lines to your house from the newly installed gas main located in the alley. An individual gas service line renewal or tie-over typically takes less than a day. Replacing the gas main may take 1-2 weeks.
- Natural gas service interruption is typically **2 – 4 hours**, during the day. If you are not home, a door hanger will be left on your door with EWM contact information.
- **Please** use extreme caution and drive SLOW in construction areas for everyone's safety.
- Alleys will be restored to pre-construction condition.

We apologize for any inconvenience this may cause you and appreciate your patience. If you have any questions, please contact Energy West using the contact information below.

Sincerely,

Tony Pietrykowski
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Sally Fraser
Engineering Admin Assistant
406-791-7536

24-Hour Number Contact number – (406) 791-7500