



PO BOX 2229, GREAT FALLS, MT 59403-2229

Dear Resident:

Energy West Montana is committed to providing our customers with safe, reliable natural gas service. To meet this commitment, we will be proactively renewing early vintage natural gas main and services in your area this year. Our goal is to complete the work between May and August.

While the gas main is being replaced, the alley may have to be temporarily closed 2 - 3 days and access will be limited in order to complete the work in a timely manner, please plan with vehicles and alley access accordingly. In April, we will have a contractor, TruPipe, complete sewer main and service locates, typically done with pink paint and/or markers. This is to ensure we know where your sewer service is located so we can avoid it during our gas service replacement. You will then see all other utility locates in your alley within 1-2 weeks of construction and see crews working on nearby alleys prior to working in your alley.

Service will be temporarily interrupted during the service line replacement/tie-over work. If you are not home, a door tag will be left with 24-hour contact information. Energy West personnel will relight all appliances affected by the outage, including after normal business hours.

In an effort to minimize impact to residents and get everything done in a timely manner, Energy West will be teaming up with Jackson Utilities and Rocky Mountain Contractors.

Some things to remember.....

- You will see utility locate paint/flags in your street and yard prior to construction crews arriving. Sewer mains and service will be located in April.
- Energy West will renew service lines to your house from the gas main located in the alley, an individual gas service line typically takes less than a day, replacing the gas main may take one to two weeks.
- Natural Gas service interruption is typically 2 – 4 hours, during the day. If you are not home, a door hanger will be left on your door with EWM contact information.
- Please use caution and drive SLOW in construction areas for everyone's safety.
- Alleys will be put back in pre-construction condition.

We apologize for any inconvenience this may cause you and appreciate your patience. If you have any questions, please contact Energy West using the contact information below.

Sincerely,

Tony Pietrykowski
Operations Manager
406-791-7563

Sally Fraser
Engineering Admin Assistant
406-791-7536

24-Hour Number Contact number – (406) 791-7500